

PROMOTION CAMPAIGN
“WELCOME CITIBANK ACCELERATE ACCOUNT”
TERMS AND CONDITIONS

1. Campaign Scope:

The promotion campaign “WELCOME CITIBANK ACCELERATE ACCOUNT” (campaign) is applied for the owners of Citibank Accelerate Account (issued by Citibank, N.A. – Ha Noi and Citibank, N.A., - Ho Chi Minh- which hereafter referred to as "Citibank") during the campaign period.

2. Campaign Period: 18 December 2020 to 31 December 2021 (inclusively) or when gift stock is used up.

3. Applicable Product: Citibank Accelerate Account

4. Program Details:

Customers satisfied all the criteria mentioned under the “5. Eligible customer” section will be rewarded the following:

- 1 Got It card valued VND 200,000
- The budget for this campaign is VND 90,000,000 (equivalent to 450 Got It vouchers)
- The total number of Got It cards for this program is 450 cards.

5. Eligible customer:

An eligible customer must satisfy all criteria below:

- Customer opens the Applicable Product from product launch date on 18 December 2020;
- Each customer is eligible for 1 Got It card maximum during the Campaign Period;
- For joint-or account, only qualified Primary account holder can receive a Got It card ;
- Customers are not Citibank official staff / are not US citizens or permanent resident / SPF/ citizens or individuals resident in the European Union, European Economic Area, Switzerland, Guernsey, Jersey, Monaco, San Marino, Vatican, and The Isle of Man or the UK.

6. Prize redemption:

Customer will receive 1 Got It card valued VND200,000 directly from Relationship Managers (PBRM) at Citibank Ho Chi Minh or Citibank Hanoi branch after completing opening a Citibank Accelerate Account.

7. General Conditions:

- a) Citibank reserves the sole and exclusive right to refuse giving or withdraw the Gift to any eligible Awardee considering he/she does not, refuses to provide Citibank with clear and complete supporting documents, misuse the gifts/ reward/ cashback or violates any part of the Terms and Conditions of the Program (Campaign).
- b) Citibank may contact the eligible Awardee via phone number/ email registered with Citibank for further information/ clarification or additional documents.
- c) When necessary, Citibank reserves the sole and exclusive right to replace the gifts/ reward/ cashback with other items having the same values but not exceeding the initial gifts/ reward/ cashback value in any case, gifts/ reward cannot be exchanged for cash.
- d) In certain period, Citibank has full discretion to vary the program terms and conditions in compliance with the local regulations.



- e) Citibank, its affiliates, Board of Directors, staff and representatives of Citibank and its affiliates will be not liable for any loss or damage (including but not limited to indirect and derivative loss) or any personal incidents incurred from the participation of the Program (Campaign) or from the receipts or usage of the Gift , unless liabilities specified under applicable laws.
- f) By receiving or accepting the gifts/ reward/ cashback, the eligible customer agrees to ensure and hold Citibank, its affiliates, Board of Directors, staff and representatives of Citibank and its affiliates harmless against claims, actions, suits, judges, damages, loss, cost which may incur or any liability for Citibank, its affiliates, Board of Directors, staff and representatives of Citibank and its affiliates in connection with the participation of this Program (Campaign) or receiving and using the gifts/ reward/ cashback.
- g) The number of gifts for the whole promotion program is 450 Got It cards. The program may end earlier than the promotion end date in case the promotion gifts are fully rewarded.
- h) Citibank is not responsible for tax arising from the gifts/ reward/ cashback. Any type of tax or payment of tax to the tax authority resulting from accepting of the the gifts/ reward/ cashback is Awardee's responsibility.
- i) These Terms and Conditions have written in both Vietnamese and English versions. The Vietnamese version shall prevail in case of discrepancies and/or inconsistencies. In case of dispute, Citibank's decision is final.
- j) By joining this Program (Campaign), Awardee is bound by these Terms & Conditions above.