

PROMOTION CAMPAIGN

“DOUBLE YOUR GIFT WITH CITIBANK ACCELERATE ACCOUNT”

TERMS AND CONDITIONS

1. **Campaign Scope:**

The promotion campaign “DOUBLE YOUR GIFT WITH CITIBANK ACCELERATE ACCOUNT” (campaign) is applied for the owners of Citibank Accelerate Account (issued by Citibank, N.A. – Ha Noi and Citibank, N.A., - Ho Chi Minh- which hereafter referred to as "Citibank") during the campaign period.

2. **Campaign Period:** 01 July 2022 to 30 Sep 2022 (inclusively) or when gift stock is used up.

3. **Applicable Product:** Citibank Accelerate Account issued by Citibank Vietnam

4. **Program Details:**

- Receive **01 Got it voucher valued VND 200,000** when opening an Accelerate Account VND during the promotion campaign
- Receive **01 Trolley bag** when (1) having minimum balance at VND 22 million on the last day of the account opening month and (2) having a fund transfer transaction from VND 2 million
- The total number of Gifts for this campaign is 220 Got It vouchers and 60 Trolley bags

5. **Eligible customer:**

An eligible customer must satisfy all criteria below:

- Customer currently has no Citi banking accounts
- Customer opens the Applicable Product during the promotion campaign period;
- Each customer is eligible for 01 Got It voucher and 01 Trolley bag maximum during the Campaign Period;
- For joint-or account, only qualified Primary account holder can receive a Got It voucher;

6. **Prize redemption:**

Customer will receive 1 Got It card valued VND200,000 directly from Relationship Managers (PBRM) at Citibank Ho Chi Minh or Citibank Hanoi branch after completing opening a Citibank Accelerate Account.

Trolley bag will be delivered to customers’ registered address after 15 days from the last day of the account opening month and no more than 60 working days from the end of the promotion period.

In case Trolley bags are returned to Citibank due to unsuccessful delivery to customers, if more than 30 days from the return date of Trolley bag and there is no request from customers to resend the Trolley bag, Citibank reserves the right to withdraw prizes.

The color Trolley bag is determined by Citibank, depending on the availability of the items at the time of rewarding.

7. General Conditions:

a. Customers can be eligible for each of the offer/ prize/ promotion or all at once, depend on the conditions they meet if there are multiple offers/ prizes/ promotions.

b. Citibank reserves the sole and exclusive right to refuse giving or withdraw the rewards/ gifts/ cashback to any eligible Awardee considering he/she does not, refuses to promptly provide Citibank with clear and complete supporting documents, misuse the gifts/ reward/ cashback or violates any part of the Terms and Conditions of the Program (Campaign).

c. Citibank may contact the eligible Awardee via phone number/ email registered with Citibank for further information/ clarification or additional documents.

d. When necessary, Citibank reserves the sole and exclusive right to replace the gifts/ reward/ cashback with other promotional products having the same values but not exceeding the initial gifts/ reward/ cashback value. In any case, gifts/ reward cannot be exchanged for cash.

e. In certain period, Citibank has full discretion to vary the program terms and conditions in compliance with the local regulations.

f. Citibank, its affiliates, Board of Directors, staff and representatives of Citibank and its affiliates will be not liable for any loss or damage (including but not limited to indirect and derivative loss) or any personal incidents incurred from the participation of the Program (Campaign) or from the receipts or usage of the Gift, unless liabilities specified under applicable laws.

g. By receiving or accepting the gifts/ reward/ cashback, the eligible customer agrees to ensure and hold Citibank, its affiliates, Board of Directors, staff and representatives of Citibank and its affiliates harmless against claims, actions, suits, damages, loss, cost which may incur or any liability for Citibank, its affiliates, Board of Directors, staff and representatives of Citibank and its affiliates in connection with the participation of this Program (Campaign) or receiving and using the gifts/ reward/ cashback.

h. Citibank is not responsible for tax arising from the gifts/ reward/ cashback. Any type of tax or payment of tax to the tax authority resulting from accepting of the gifts/ reward/ cashback is Awardee's responsibility. Awardee are responsible for finding out about the taxes incurred for themselves from experts.

i. These Terms and Conditions have written in both Vietnamese and English versions. The Vietnamese version shall prevail in case of discrepancies and/or inconsistencies. In case of dispute, Citibank's decision is final.

j. By joining this Program (Campaign), Awardee is bound by these Terms & Conditions above.