

“CITI PREMIERMILES CARD SPEND AND GET PROGRAM

RECEIVE VALUABLE GIFT AND 01-YEAR TIKINOW MEMBERSHIP PACKAGE”

TERMS AND CONDITIONS

1. Program Scope:

The “Citi PremierMiles Card Spend And Get Program – Receive Valuable Gift and 01-Year TikiNOW Membership Package ” is applicable at Hanoi and Ho Chi Minh City for primary cardholders of Citi PremierMiles Card issued by Citibank Vietnam.

2. Program Period

All application documents must be submitted from 08 July 2020 until 31 December 2020 (both days inclusive) in Ho Chi Minh City and Ha Noi, and get approved before 31 January 2021.

3. Eligible Products:

Primary Citi PremierMiles Credit Card issued by Citibank in Vietnam.

4. Promotion details:

Ti Ki customers via Ti Ki’s online channels to access and leave contact information, successfully book a primary Citi PremierMiles Credit Card and satisfy all other requirements of Eligible Customers as provided under Article 5 below will receive:

| Product | Spending Condition (including Retail & Cash Advance transactions) | Gift (referred to as “Gift” hereafter) | Gift value | Number of gift for whole program |
|-------------------|-------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------|----------------------------------|
| Citi PremierMiles | VND 13 million | <ul style="list-style-type: none"> • Accor Plus Explorer Membership Card* • 01-Year TikiNOW Membership Package | <ul style="list-style-type: none"> • VND 6 million • VND 499 thousand | 1,000 |

* Benefits of Accor Plus Explorer at a glance:

- 1 Stay Plus complimentary night
- Exclusive Member’s rate of 10% off the Best Available Room rate
- Access to Red Hot Rooms where discounts can be up to 50% off
- Early access to global Accor promotions
- Up to 50% off dining across 1,400 restaurants in Asia Pacific
- 15% off drinks bill in Asia
- Member exclusive experiences, such as cooking with celebrity Chefs

Click [here](#) for more details.

5. Eligible Customers:

Retail customers must meet all of the following conditions:

- Customers participate in the Program via Ti Ki’s channels; and



- Customers who apply for a primary Citi PremierMiles Card by completing the credit card application and submitting all required supporting documents during the Program Period and get the card approved by Citibank; and
- Customer must not be an existing Citibank primary cardmembers (Citi PremierMiles, Citi Cash Back, Citi Rewards, Citi Simplicity+, Lazada Citi Platinum) for a period of 12 months (365 days) before the date customers re-apply (reinstate) the new credit card for this promotion; and
- Customers must not close any primary Citi PremierMiles Card within 365 days since the date cards are booked in Citibank's system; and
- Customer must have spending on retail transactions or cash withdraw of at least VND 13,000,000 on Citi PremierMiles Card within 60 days from the date that customer's credit card is issued successfully for this promotion. Spending is counted as eligible when the transactions are settle to Citibank's system within 15 days since transaction date. Citibank holds no responsibilities should transactions are not settled; and
- Customers must be in good credit standing and the credit cards must be in good condition (no card blocking) at the date of finalizing the gift recipients; and
- Promotion is not applicable for Citigold customer. If Citigold customers want to apply for the promotion, they have to pay full joining fee of the applied product; and
- Customers must not be Citibank official staff; and
- Customers must not EU, EEA, Switzerland, Guernsey, Jersey, Monaco, San Marino, Vatican, and The Isle of Man citizens/residents; and
- Customers must not be US citizens or US residents.

Hereinafter referred to as Eligible Customers.

Important notice: Customer is ONLY eligible for promotion when meets all the Terms & Conditions for the promotion.

6. Gift:

- Each Eligible Customer will receive maximum one (01) Accor Plus Explorer Membership Card valued VND 6,000,000 and one (01) 01-Year TikiNOW Membership Package valued VND 499,000.
- TikiNOW Membership Package is valid for one (01) year since the day the customer first redemption The redemption period is specified in Article 7.
- Eligible customer will receive Gift while stocks last.

7. Redemption Method:

- Eligible Customers will receive Gift notification within 120 days from the date your credit card is issued successfully for this promotion.
- Redemption Accor Plus Explorer period is 60 days from the day the Eligible Customers first receive Gift notification via SMS or email. And redemption period for 01-Year TikiNOW Membership Package on Ti Ki Website or Ti Ki Mobile Application is 30 days from the day Eligible Customers first receive notification via SMS or email; and
- Citibank will not handle any dispute related to the gift redemption after the above mentioned Redemption period or/and after customer already received the Gift;
- Any complaint related to the gifts will not be accepted after 180 days from the date your credit card is issued successfully for this promotion.
- Gift redemption is only up to maximum number of rewards of the whole Program as specified in Article 4 in these Terms and Conditions.

- 8.** Eligible Customers must not close the card within 365 days since the date card is booked in Citibank's system or been considered by Citibank, at its own authority, not in good credit standing, Citibank reserves the right to charge back value of the Gifts that he/she had redeemed successfully (if any) and debit such amount to any account he/she owns at Citibank.



Citibank is not the supplier or delivery service provider of the Accor Plus Explorer and 01-Year TikiNOW Membership Package. The products are sold and services are provided solely by the relevant vendors, under such terms and conditions as determined by such vendors, and Citibank accepts no liability whatsoever in connection with such products and services. The products and services have not been certified by Citibank and under no circumstances shall the inclusion of any product or service in this promotion be construed as an endorsement or recommendation of such product or service by Citibank.

Eligible Customers will be bound by the Terms and Conditions of the supplier of these products/services. In case of any inquires or disputes related to the products/services, Eligible Customers must contact the suppliers directly.

9. Citibank reserves the sole and exclusive right to refuse giving the Gift to any Eligible Customers considering he/she does not or refuses to provide Citibank with clear and complete supporting documents or violates any part of these Terms and Conditions of the Program.
10. Citibank may contact the Eligible Customers via phone number/email registered with Citibank for further information/clarification or additional documents.
11. In case of our reasonable discretion, Citibank reserves the sole and exclusive right to change the Gift to any other promotional items of similar value, but should not exceed the value indicated in Article 4 of these Terms and Conditions in any case.
12. Unless otherwise provided in this Terms & Conditions, Citibank is not liable for any clear or implied agreement or guarantee about quality and conformity of the Gift. Citibank holds no responsibilities in case the Gift is not redeemed successfully during Program Period.
13. Citibank, its affiliates, Board of Directors, staff and representatives of Citibank and its affiliates will be not liable for any loss or damage (including but not limited to indirect and derivative loss) or any personal incidents incurred from the participation of this Program or from the receipts or usage of the 01-Year TikiNOW Membership Package and/or the Gift, unless liabilities specified under applicable laws.
14. By receiving or accepting the Accor Plus Explorer and 01-Year TikiNOW Membership Package, the Eligible Customers agree to ensure and hold Citibank, its affiliates, Board of Directors, staff and representatives of Citibank and its affiliates harmless against claims, actions, suits, damages, loss, cost which may incur or any liability for Citibank, its affiliates, Board of Directors, staff and representatives of Citibank and its affiliates in connection with the participation of this Program or receiving and using the Accor Plus Explorer and 01-Year TikiNOW Membership Package.
15. Citibank holds no responsibilities in relation to any tax incurred from the Accor Plus Explorer and 01-Year TikiNOW Membership Package. Any tax or tax return for Tax Agency incurred from the receipt of the Accor Plus Explorer and 01-Year TikiNOW Membership Package is the responsibility of the Eligible Customers. Eligible Customer himself/ herself is liable for consulting with the experts about possibly incurred tax.
16. These Terms and Conditions have been written in both Vietnamese and English versions. The Vietnamese version shall prevail in case of discrepancies and/or inconsistencies. In case of dispute, Citibank's decision is final.

By participating in the program, Eligible Customers by default accepts all Terms and Conditions of the Program as listed above.

CITI REWARDS CARD SPEND AND GET PROGRAM RECEIVE





VALUABLE GIFT WITH 01-YEAR TIKINOW MEMEMSHIP PACKAGE”

TERMS AND CONDITIONS

10. Program Scope:

The “Citi Rewards Card Spend and Receive Valuable Gift with 01-Year TikiNOW Membership Package” is applicable at Hanoi and Ho Chi Minh City for primary cardholders of Citi Rewards Card issued by Citibank Vietnam.

11. Program Period:

All application documents must be submitted from 08 July 2020 until 31 December 2020 (both days inclusive) in Ho Chi Minh City and Ha Noi, and get approved before 31 January 2021.

12. Eligible Products:

Primary Citi Rewards Credit Card issued by Citibank in Vietnam.

13. Promotion details:

Ti Ki customers via Ti Ki’s online channels to access and leave contact information, successfully book a primary Citi Rewards Credit Card will receive:

- Free Joining Fee for new primary cardholders of Citi Rewards Card applied within promotion period.
- New CMs when satisfy all terms and conditions of Eligible Customers in Article 5 as below will receive:

| Product | Spending Condition (including Retail & Cash Advance transactions) | Gift (referred to as “Gift” hereafter) | Gift value | Number of gift for whole program |
|--------------|-------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------|----------------------------------|
| Citi Rewards | VND 8 million | <ul style="list-style-type: none"> • Traveler’s Choie Bromhill Trolley Bag • 01-Year TikiNOW Membership Package | <ul style="list-style-type: none"> • VND 2,5 million • VND 499 thousand | 2,000 |

14. Eligible Customers:

Retail customers must meet all of the following conditions:

- Customers participate in the Program via Ti Ki’s channels; and
- Customers who apply for a primary Citi Rewards Card by completing the credit card application and submitting all required supporting documents during the Program Period and get the card approved by Citibank; and
- Customer must not be an existing Citibank primary cardmembers (Citi PremierMiles, Citi Cash Back, Citi Rewards, Citi Simplicity+, Lazada Citi Platinum) for a period of 12 months (365 days) before the date customers re-apply (reinstate) the new credit card for this promotion; and
- Customers must not close any primary Citi Rewards Card within 365 days since the date cards are booked in Citibank’s system; and
- Customer must have spending on retail transactions or cash withdraw of at least VND 8,000,000 on Citi Rewards Card within 60 days from the date that customer’s credit card is issued successfully for this promotion. Spending is counted as eligible when the transactions are settle to Citibank’s system within 15 days since transaction date. Citibank holds no responsibilities should transactions are not settled; and
- Customers must be in good credit standing and the credit cards must be in good condition (no card blocking) at the date of finalizing the gift recipients; and



- Promotion is not applicable for Citigold customer. If Citigold customers want to apply for the promotion, they have to pay full joining fee of the applied product; and
- Customers must not be Citibank official staff; and
- Customers must not EU, EEA, Switzerland, Guernsey, Jersey, Monaco, San Marino, Vatican, and The Isle of Man citizens/residents; and
- Customers must not be US citizens or US residents.

Hereinafter referred to as Eligible Customers.

Important notice: Customer is ONLY eligible for promotion when meets all the Terms & Conditions for the promotion.

15. Gift:

- Each Eligible Customer will receive maximum one (01) Traveler's Choice Bromhill Trolley Bag valued VND 2,500,00 and one (01) 01-Year TikiNOW Membership Package valued VND 499,000.
- 01-Year TikiNOW Membership Package is valid for one (01) year since the day the customer first redemption. The redemption period is specified in Article 7.
- Eligible Customers will receive Gift while stocks last.

16. Redemption Method:

- Eligible Customers will receive Gift notification within 120 days from the date your credit card is issued successfully for this promotion;
- Redemption period for Trolley bag is 60 days from the day the customer first receive Gift notification via SMS or email. Redemption method and timeline will be informed in Gift notification via SMS or email. Gifts will be delivered directly to registered address; and
- Redemption period for 01-Year TikiNOW Membership Package on Ti Ki Website or Ti Ki Mobile Application is 30 days from the day Eligible Customers receive notification via SMS or email; and
- Citibank will not handle any dispute related to the gift redemption after the above mentioned Redemption period or/and after Eligible Customers already received the Gift;
- Any complaint related to the gifts will not be accepted after 180 days from the date your credit card is issued successfully for this promotion;
- Gift redemption is only up to maximum number of rewards of the whole Program as specified in Article 4 in these Terms and Conditions.

- 17.** Eligible Customers must not close the card within 365 days since the date card is booked in Citibank's system or been considered by Citibank, at its own authority, not in good credit standing, Citibank reserves the right to charge back value of the Gifts that he/she had redeemed successfully (if any) and debit such amount to any account he/she owns at Citibank.

of any inquires or disputes related to the products/services, Eligible Customers must contact the suppliers directly. Citibank is not the supplier or delivery service provider of the Gift or 01-Year TikiNOW Membersip Package. The products are sold and services are provided solely by the relevant vendors, under such terms and conditions as determined by such vendors, and Citibank accepts no liability whatsoever in connection with such products and services. The products and services have not been certified by Citibank and under no circumstances shall the inclusion of any product or service in this promotion be construed as an endorsement or recommendation of such product or service by Citibank.

Eligible Customers will be bound by the Terms and Conditions of the supplier of these products/services. In case of any inquires or disputes related to the products/services, Eligible Customers must contact the suppliers directly.

- 18.** Citibank reserves the sole and exclusive right to refuse giving the Gift to any Eligible Customers considering he/she does not or refuses to provide Citibank with clear and complete supporting documents or violates any part of these Terms and Conditions of the Program.

10. Citibank may contact the Eligible Customers via phone number/email registered with Citibank for further information/clarification or additional documents.
11. In case of our reasonable discretion, Citibank reserves the sole and exclusive right to change the Gift to any other promotional items of similar value, but should not exceed the value indicated in Article 4 of these Terms and Conditions in any case.
12. Unless otherwise provided in this Terms & Conditions, Citibank is not liable for any clear or implied agreement or guarantee about quality and conformity of the Gift and 01-Year TikiNOW Membership Package. Citibank holds no responsibilities in case the Gift or 01-Year TikiNOW Membership Package is not redeemed successfully during Program Period.
13. Citibank, its affiliates, Board of Directors, staff and representatives of Citibank and its affiliates will be not liable for any loss or damage (including but not limited to indirect and derivative loss) or any personal incidents incurred from the participation of this Program or from the receipts or usage of the Gift or 01-Year TikiNOW Membership Package, unless liabilities specified under applicable laws.
14. By receiving or accepting the Gift and 01-Year TikiNOW Membership Package, the Eligible Customers agree to ensure and hold Citibank, its affiliates, Board of Directors, staff and representatives of Citibank and its affiliates harmless against claims, actions, suits, damages, loss, cost which may incur or any liability for Citibank, its affiliates, Board of Directors, staff and representatives of Citibank and its affiliates in connection with the participation of this Program or receiving and using the Gift.
15. Citibank holds no responsibilities in relation to any tax incurred from the Gift. Any tax or tax return for Tax Agency incurred from the receipt of the e-voucher is the responsibility of the Eligible Customers. Eligible Customer himself/ herself is liable for consulting with the experts about possibly incurred tax.
16. These Terms and Conditions have been written in both Vietnamese and English versions. The Vietnamese version shall prevail in case of discrepancies and/or inconsistencies. In case of dispute, Citibank's decision is final.

By participating in the program, Eligible Customers by default accepts all Terms and Conditions of the Program as listed above.